



FAMILY RESOURCES

Social Services · Advocacy · Family Restoration · Education

F.R.I. CLIENTELE **INDIVIDUAL ACCOMODATIONS PROTOCOL**

Individual Accomodations - Any client related need, issue, or experience where best practice indicates services should be assessed, provided, or managed in a highly individualized manner.

Program receives referral with special needs.



Program Supervisor contacts Vice President of Professional Services.



A response to the Supervisor will occur within 24 hours and assistance will be given to develop the Service Team. This Team will include regular case Team members, the V.P. of Professional Services and additional members such as a language interpreter, signer, physical therapist, mental health therapist, ethnic specialist, refugee specialist, etc.



The V.P. of Professional Service will ensure that education/training is provided to the Team regarding the special needs of the client and assist the Team in making contact with support services.



V.P. Professional Service will assist Team in developing a funding plan for services being provided to the client.



The entire Team will meet periodically to assure best practice principles in service delivery.